



**Apollo  
Display  
Technologies**

A Data Display Company

11779 Ronkonkoma N.Y.

## RMA Administration Service

Dear Ladies and Gentlemen,

We strive to produce and supply perfect quality. Unfortunately, at times we experience non-conformities within warranty caused by early defects of electronic parts, insufficient soldering, etc.

To handle your warranty request properly, we need certain information which is requested in the RMA form on our website [www.apolldisplays.com](http://www.apolldisplays.com).

We understand that there are situations when the requested information may not be available to you.

### **Therefore, we are offering the following RMA Administration Service:**

- Service charge: \$ 30.- (one product from one shipment)
- \$ 15.- for every additional product or additional shipment

We hope that this service gives you the support you need.

Best regards,

Joanne Sottile, CPA  
CFO & Logistics  
Phone: 631-580-4360, Ext. 402